



L A W E H
OPEN UNIVERSITY COLLEGE

GRIEVANCE RESOLUTION POLICY

Education Without Barriers

Laweh Open University College is committed to providing a safe, harmonious, supportive and productive environment for its students and staff free from unfair treatment, discrimination, harassment, vilification, bullying and conflict. The University emphasis on resolving problems as close as possible to the source and directing complaints to the most appropriate resolution mechanism for a specific grievance.

A grievance in the broad context shall mean a complaint, accusation, or concern a student has about their experiences with their members of the University community including faculty. This shall include dissatisfaction with the administration of University policies, procedures and standards including this code of conduct. In the case of a grievance, members are encouraged to download and fill the grievance form and submit together with appropriate documentation to the office of the Registrar.